

## Terms and Conditions – Readings.

Mother Moon is insured to carry out readings from their private practice at home and at public events such as shows, psychic fayres, parties and group bookings.

For insurance purposes, Mother Moon readings are available to over 18s only and for entertainment purposes only.

- Readings are non-transferrable and non-refundable.
- Refunds will be offered under exceptional circumstances only e.g. if there is a family bereavement or medical emergency.
- Gift vouchers for readings are non transferrable and non refundable.
- If a reading needs to be postponed, the client must give at least 48 hours notice. A reading can only be postponed on one occasion.
- In the unlikely event Mother Moon has a medical emergency or bereavement, you will be notified as soon as possible and a new appointment made for your reading.
- Readings available oracle card, mediumship, psychic, palm or tea leaf reading. Each style of reading costs £40 per person and must be paid in advance to secure your booking.
- During your reading you will receive guidance and support from Mother Moon via spirit. After your reading, like any holistic healing, emotions can be brought to the surface, which is called a "healing crisis" it is very normal to feel tired/wanting your own space. Give yourself this time to process.
- After your reading, it is recommended to drink plenty of water, avoid alcohol and caffeine.
- A reading does not substitute medical treatment, counselling or psychotherapy. Mother Moon can signpost you to professional and qualified services in your area, if required.
- Mother Moon is not responsible for your emotional or physical wellbeing, this is your own responsibility, during and after the reading.